



10 year Limited Warranty

Vista Security Screens (“VSS”) warrants its products to be free from defects in material or workmanship that significantly impair their proper operation for a period of ten (10) years.

Coverage:

The ten year coverage of this warranty applies to all original owners of single-family homes and owners of single-family homes who purchase VSS products for remodeling or replacement that have been installed by an approved / certified VSS dealer or installer. Proof of purchase will be required.

For commercial buildings, multi-family dwellings, apartments, and other types of buildings, the warranty period shall also be ten (10) years following the date of purchase.

Limitations:

This warranty is limited and does not include component failure due to improper installation, application or use, abuse, abnormal stresses due to vibration, heat and settlement, or acts of God. VSS is not liable for natural weathering of exterior finishes in areas designated as Coastal Zone environmental areas.

Remedy:

VSS will, at its sole discretion, repair or replace any window screen or door screen proven to be defective in material or workmanship during the applicable warranty period. If VSS is unable to provide replacement, or if repair is not commercially practical, VSS will refund the original purchase price. This warranty does not compensate any expenses for labor, transportation, or maintenance check up.

Claims:

To claim service under this warranty, the homeowner shall provide written notification of the defect along with dated proof of purchase to your nearest VSS facility or authorized VSS dealer. VSS reserves the right to conduct an on-site inspection of defective products in place and as originally installed.

Other Conditions:

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS. IN NO EVENT SHALL VSS BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON THEREIN, RESULTING FROM THE BREACH OF ANY WARRANTY SET FORTH HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This limited warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty applies to products sold after July 22, 2022.

Vista Security Screens: (310) 886-1756